

Wisconsin Public Library Consortium
Digital Library Steering Committee Meeting Notes

September 16, 2021, 1:00 PM

Teleconference meeting held via Zoom

ATTENDEES: Eric Branske (Hales Corner/MCFLS), Shawn Carlson (Waukesha/BLS), Michael DeVries (Beloit/ALS), Noreen Fish (La Crosse/WRLS), Dominic Frandrup (Antigo/WVLS), Nicole Hardina-Wilhelm (Neenah/WFLS), Alex Harvancik (Horicon/MLS), Sue Heskin (Superior/NWLS), Tina Kakuske (Door County/NLS), Clare Kindt (Brown County/NLS), Jennifer Loeffel (Franklin/MCFLS), Darcy Mohr (Racine/LLS), Eric Norton (McMillan/SCLS), Lisa Pike (Manitowoc/MCLS), Kelly Rohde (Mead/MLS), Holly Selwitschka (Kimberly/OWLS), Martha Spangler (Altoona/IFLS), Molly Warren (Madison/SCLS), Maureen Welch (IFLS), Karina Zidon (Platteville/SWLS)

ABSENT: Abby Armour (Johnson Creek/BLS), Heidi Cox (McFarland/SCLS), Amy Stormberg (Amery/IFLS), Shannon Urban (Kenosha/KCLS)

Project Managers: Melody Clark (WiLS), Sara Gold (WiLS)

1. Call to order

The meeting was called to order at 1:00 pm.

2. Review Agenda – changes or additions

There were no additions or changes to the agenda.

3. Approval of minutes – [May 20, 2021](#)

Motion: Approval of Minutes

Made by: D. Frandrup

Second: H. Selwitschka

Discussion: none

Results: Motion Passes

4. Reports: Committees, Workgroups and Project Manager Updates

a. Decisions made in between 05/20/2021 and current meeting: none

N. Hardina-Wilhelm noted there were no decisions made in between meetings.

b. WPLC Board Report

M. Welch reported the WPLC Board met June 10th and Aug 9th. At the June 10th meeting there was an update from the Advocacy Workgroup, the Board approved the OverDrive magazine renewal for 2 years, and passed the 2022 budget which includes a buying pool increase. The Social Media committee asked for a printing budget of approximately \$1400 and the Board reviewed the Advantage Selector Resources page. There was also a discussion of MARC Records and how they are processed at the system level. The August 9th meeting included an update on the historical newspapers project on the delays due to pandemic closures of participating institutions. Information was shared on the SimplyE/Palace Project and the Board approved the formation of a nominations committee to select the Board Chair, Vice Chair, Liaison to the Steering Committee (her position) and Liaison to the Tech Steering Committee. The Board approved a new seat apportionment formula for the Digital Library Steering Committee, discussed areas of research and development, and the LSTA funding coming from DPI to go towards collection development.

c. Selection Committee

S. Gold reported the Selection Committee met on August 12th and reviewed updates to the [Advantage Selector Resources](#) which includes a list of current selectors, a selector update form, purchasing resources, the collection development policy, and data resources (including the Advantage Data Dashboard, which will be updated quarterly.) An update on the LSTA funding amount of \$350,000 was provided as well as an update on the SimplyE/Palace project. The committee began a review of the WPLC Collection Development Policy and the committee discussed the status of the Lucky Day Collection which is being weeded regularly and will be looking at the Simultaneous Use packages. The committee provided feedback and concerns on the sun setting of the OverDrive App in early 2022 particularly with older kindle users. The committee provided positive feedback on the longer checkout times for audiobooks from both patrons and libraries. There was a question as to whether the longer checkout periods were affecting wait times but it is too soon to tell. An OverDrive Partners Listserv has been created for other OverDrive customers around the country. The purpose of this listserv is to share wishlist items, development requests, and any other topics that are on library's radars.

5. Ongoing Discussion Items

a. Patron Focus Group

This is an opportunity to discuss and identify questions for the WPLC Patron Focus Group. It was suggested to ask the Patron Focus Group about the sun setting of the OverDrive app and if patrons are receiving the information they need to transition to Libby. This will be a good topic to target users after the OD app has been sunsetted.

6. New Discussion Items

a. DL Steering Committee Chair Nominations Committee

A committee needs to be formed to nominate a 2022 Steering Chair and Vice Chair. M. Clark asked for volunteers (at least three) to form the Nominations Committee. She also noted that anyone interested in filling the Chair or Vice Chair positions should let her know.

The volunteers for the committee are: Molly Warren, Michael DeVries, Shawn Carlson.

b. Discussion: Wishlist

It was shared that annually at this time the Digital Library Steering Committee identifies around three priorities that the project managers work closely with OverDrive on throughout the upcoming year. For 2022, project managers are recommending the following priorities:

- i. Libby accessibility – continuation from 2021
- ii. The ability to show the impact of a system's Advantage collection – Need for Peer Reports
- iii. Individualized messaging in Libby

The Committee was asked to affirm the priorities and/or suggest new ones. Committee agreed with the list and added the desire to explore more new content such as streaming services. There was a comment regarding holds reports, particularly for catching titles with holds over 6 months old. This will not be added to the wishlist as the project managers think OverDrive can help with this immediately. S. Gold mentioned some systems have asked for quotes for Kanopy to purchase with ARPA funding.

c. Informational: Steering Seat Apportionment

M. Clark shared that at the last Board meeting, the Board approved a new Digital Library Steering Seat apportionment formula that includes past Advantage spend. The previous apportionment included only buying pool spend. The group also approved the change of percentage spent that equals number of seats. This new apportionment will reduce or increase the number of seats for some systems. This will take effect for 2022.

It was noted that this will add or reduce seats for some systems and project managers will be reaching out to the WPLC Board reps to confirm 2022 members. C. Kindt noted that Nicolet is in a unique position with Brown County having its own Advantage account and M. Clark mentioned that NFLS system director did note that they would need to have more internal discussions before DL Steering meeting decisions and that Brown County will need to be active members in the decision-making processes for that system.

M. Welch mentioned this apportionment is reviewed by the WPLC Board each year. D. Frandrup asked about equity. If we use dollars as the only indicator of seats wherein richer (and yes, possibly more populous) systems get more representation. As a society we allow individuals and groups with more money to have more say in society. How are we sure there is an equitable voice for those systems and libraries who are smaller or not as well off? M. Clark encouraged this to be brought to the WVLS WPLC Board representative.

d. Discussion: Topics for the Collection Development Committee to Consider

The Collection Development Committee will begin their work on next year's recommendations in October.

Potential topics suggested by the Board:

- Newspapers - A pain point for some systems/libraries is the physical newspaper collection: physical newspapers are expensive and underused. Look into digital newspaper subscriptions
- Maintain ~5% increase

The group had the opportunity to share potential projects or activities that the Collection Development Committee should consider for their recommendations next year.

E. Norton mentioned new resources acquired by OverDrive as a possible discussion topic.

e. Informational: OverDrive App Sunsetting

OverDrive recently announced the sunsetting of the OverDrive app. Initially, current OverDrive app users can continue to use the app, new users looking for the OverDrive app will be directed to Libby, and all users can continue to use, borrow, and open titles from your library's OverDrive website via a browser. The OverDrive app will be removed from app stores in February 2022 with the intention of migrating all OverDrive App users to Libby by the end of the year. OverDrive will share details about the steps to transition users to Libby after they remove the OverDrive app from the app stores. It was shared that up-to-date news on this transition can be found on the [OverDrive Resource Center](#).

The group was asked what questions and concerns they may that project managers can take to OverDrive.

Questions raised:

- Should we direct Kindle ereader patrons to the libbyapp.com site instead of the WDL website? M. Welch advised no since recommendations aren't available through Libby App yet & we have more local control over the WDL site. M. Clark noted that this is on the roadmap for Libby and should be live by the time the OD app is removed.
- If/how will it affect the Wisconsin Digital Library website? Proactive changes/FAQ there?
- How to market/announce to patrons; coordination?
- Is there any pushback from libraries that have patrons using OverDrive App to transfer WDL titles to MP3 players & old Nook ereaders? Should there be?
- Will patrons be able to download and watch streaming content from Libby before the sunsetting of the OD app?

f. Informational: SimplyE and the Palace Project

The SimplyE project, an open-source e-reader app developed by the New York Public Library, has recently undergone some changes regarding its partners and development, including a new app being developed in partnership with Lyris and DPLA, called the Palace Project. Project managers provided a brief background and [Update](#) on this new project. This information was presented to the WPLC Board as well. The group agreed that moving forward, WPLC project managers will continue to watch the development of SimplyE and the Palace Project, and will share updates with the board. This conversation will continue, and when everyone feels ready and the time is right, WPLC can move in to the R&D phase or implement a pilot project.

A question was asked how the Palace Project would help when our state has one primary vendor and the project managers mentioned there is probably not a need for this now but there may be in the future if additional vendors are acquired.

7. Committee Information Sharing and Questions

There were no discussion items.

8. Next Meeting Date: November 11, 2021 at 1:00 PM

Adjournment

Motion to adjourn: M. Warren

Second: M. Spangler

Results: Motion Passes

Meeting Adjourned at 2:01 PM